Technical Management Program

TMP

WE BUILD THE LEADERS WHO POWER THE FUTURE

March 21-25, 2022
uclaextension.edu/tmp
VIA REMOTE INSTRUCTION

UCLA Extension
For more than 65 years, UCLA Extension’s Technical Management Program (TMP) has been building leaders for the modern workforce.

Since its inception, TMP has been one of the most invigorating and forward-thinking programs in the world, empowering managers in a variety of technical fields, from engineering, and IT, to game development and beyond.
The course was simply fascinating. I only wish I could take this class longer and learn even more about the brain and how our bodies have evolved to react to external fears and stimuli.”
Get Better Leadership Skills for a Lifetime

The Technical Management Program at UCLA Extension is designed for innovative leaders for the world’s most forward-thinking professions. In just five days, this program transforms managers into dynamic leaders. Discover new ways to solve problems, strategize, and motivate others.

New Managers
Think Like a Leader. Become a Leader.
If you’ve recently been promoted to management, you may find it’s difficult to translate your recent accomplishments into successful leadership. With our TMP program, you’ll discover new ways to solve problems, strategize, and motivate others. You’ll learn the latest leadership techniques from experienced professionals and industry leaders. You’ll also have the opportunity to network with attendees at all levels, from all around the world. Fast-track new managers in five days.

Senior Managers
Upgrade Your Team
Leadership, like technology, is constantly evolving. Give your current managers the latest thinking on management and leadership. Looking to fast-track new managers, alerting them to the pitfalls common to new supervisors? In just five days, our TMP program can get your new managers on the right path, giving them the tools they need to build their own results-driven teams.
Benefits of Participation

UCLA Extension’s week-long intensive program helps managers:

· Gain leadership skills
· Enhance interpersonal skills
· Learn the latest business trends and paradigms
· Obtain a repertoire of methods to solve problems, plan strategies, and motivate colleagues
· Network with attendees from around the world

Highest Quality Experience:

· Our online learning environment integrates Canvas, a course management system, and Zoom to create a comprehensive platform with all the necessary materials and resources easily accessible in one place.

· Our world-class instructors have tailored their courses in creative and engaging ways to take advantage of this unique format.

· Breakout rooms allow smaller groups to dialogue, collaborate, and network.

Additional Reasons to Attend:

· Learn to think innovatively: TMP’s engaging and interactive environment fosters the exchange of ideas and experiences. Gain insights from esteemed instructors and peers from diverse industries.

· Customized training: You select courses that are grounded in intellectually stimulating content relevant to all technical professionals.

· Balanced course material: Courses focus on technical and managerial aspects that improve your personal and organizational performance. Emerging and seasoned managers leave invigorated and inspired, with skills benefiting their workplace.

· Unique format boosts retention: TMP’s unique four-period format, composed of shorter sessions devoted to different topics, leverages the power of “spaced learning.” Studies by Robert Bjork, UCLA Distinguished Professor of Psychology, have shown that spaced learning boosts retention and performance.
Mr. Lam is an excellent instructor. He was trying all the time to include all of us and not to let anyone be a passive observer. He was mixing theory and practice (role plays) so that we are not bored with either of them. He participated in our chat room exercises actively and as a guide.”
Customize Your Path to Success

Select one course from each of the four periods below to create your personalized schedule. The information below is a brief synopsis. Review full course and instructor details at uclaextension.edu/TMP.

PERIOD 1

8-10AM

A1
Strategic Project Design:
The Logical Framework Approach to Smooth Planning and Execution
Turn your best ideas into executable projects to reach big goals faster and more efficiently. Develop a ready-to-use action plan for your chosen topic.

Led by Terry D. Schmidt
MBA, PMP, Management Concept Inc.

A2
Managing Across Generations:
Understanding a Dynamic Workforce
An in-depth look into generational diversity to better understand how to create environments in which every generation thrives. Special attention will be given to managing, onboarding, and developing millennial employees.

Led by Chip Espinoza, MA, PhD
Dean of Strategy & Innovation, Vanguard University

A3
Emotional Intelligence: Leading and Working in a Diverse Workforce
This course presents the critical intersection of emotional intelligence and diversity, while gaining insight, skills, and tools to build cohesive and productive workgroups.

Led by Jorge Cherbosque, PhD
Emotional Intelligence and Diversity Institute

A4
Be the Boss: Move from a Technical Job to a Management Position
Learn to focus your technical strengths into powerful managerial skills in this highly inter-active workshop.

Led by Chris Christensen, MS, MBA
Christensen Associates, Inc.
PERIOD 2

B1 Leading Change
Learn the role of the managerial leader in relationship to the emotional processes organizations experience when change is required.
Led by Chip Espinoza, MA, PhD
Academic Director at Vanguard University

B2 Reinvent Yourself and Thrive
Discover how to unlock your true life purpose, and how to perform at a high-level of excellence. Experience this unusual learning adventure—if you dare!
Led by Terry D. Schmidt, MBA, PMP
Management Concept Inc.

B3 Essentials of Business for Technical Managers
You don’t need an MBA, just a solid grasp of business principles from this practical course!
Led by Chris Christensen, MS, MBA
Christensen Associates, Inc.

B4 Creating and Sustaining Excellence in the Workplace
Learn how research has enlightened us to the skills necessary for success in work, health, and relationships. We’ll reveal the four most essential skills for effective leadership, and how to use them.
Led by Robert Maurer, PhD
Science of Excellence
PERIOD 3

C1
REMOTEtional Intelligence: Deliver Optimal Performance Anywhere
Learn how 15 emotional intelligence traits can benefit remote and hybrid workers by becoming more self-reliant when working autonomously.
Led by Jerry Reed, PMP, MCP, PMplicity

C2
High-Impact Communication Techniques for the Technical Professional
Learn skills and methodologies to improve your interactions with colleagues at all levels and add value to your leadership role.
Led by Laura G. Hyde, MEd
Morgan Training Company

C3
Card Games for Soft Skills
In this course you’ll practice fun, repeatable activities that help improve “hard-to-train” skill sets.
Led by Colt McAnlis
Senior Staff Developer Advocate, Google

C4
Asking the Right Questions
This course will demonstrate how to easily and effectively ask questions to change conversational outcomes.
Led by David Lam, CISSP
Vice President, Citadel Information Group
PERIOD 4

3:40 - 5:40PM

**D1**

**Card Games for Soft Skills**
In this course you’ll practice fun, repeatable activities that help improve “hard-to-train” skill sets.
Led by Colt McAnlis
Senior Staff Developer Advocate, Google

**D2**

**People, Power, and Projects: Managing the Human Dynamic**
Emphasizing the human element, develop five important leadership dimensions—communication, conflict strategy, negotiation, power, and ethics—and validate them using real workplace scenarios.
Led by Jerry Reed, PMP, MCP PMplicity

**D3**

**The Power of Proactive Persuasion: How to “Sell” Your Ideas, Projects, Capabilities, and Products**
Learn a systematic approach for communicating and “selling” your ideas, projects, capabilities, and products.
Led by Laura G. Hyde, Med
Morgan Training Company

**D4**

**Strategic Project Design: The Logical Framework Approach to Smooth Planning & Execution**
Turn your best ideas into executable projects to reach big goals faster and more efficiently. Develop a ready-to-use action plan for your chosen topic.
Led by Terry D Schmidt, MBA, PMP
Management Concept Inc.
Excellent, excellent course! I now know that there is so much more to learn about the subject that could benefit me in my technical field.”
General Information & Registration

**Virtual TMP Orientation**
Wednesday, March 16
11AM-12PM (PT)

**Daily Classes**
Monday-Friday, March 21-25
8AM-5:40PM (PT)

**Virtual Social Mixer**
Tuesday & Thursday
March 22 & 24
12:45-1:15PM (PT)

**Program Registration Number**
Reg# 383225
Technical Management Program

**Program Fee**
Fee of $4,995 is due by March 11, 2022, and includes course materials. We regret that fees cannot be prorated for less than full participation.

**Payment Options**
Credit card, check, or purchase order.

**Refund/Cancellation Policy**
The refund/cancellation policy includes a nonrefundable $30 processing fee. The final refund date will be March 21, 2022.

**Continuing Education Units (CEU)**
You are awarded 4.0 CEU upon program completion (one CEU represents 10 instructional hours of satisfactory participation in an organized, noncredit continuing education program).

**Registered Education Provider**
UCLA Extension is a Project Management Institute Registered Education Provider (R.E.P.) and is approved by PMI® to issue professional development units (PDUs) PMI®, PMI Registered Education Provider®, R.E.P.® and logo, PMBOK® Guide, Project Management Professional®, PMP®, CAPM®, The PMI Talent Triangle® and logo are registered trademarks of the Project Management Institute, Inc.
Frequently Asked Questions

How will remote classes be conducted?
Our remote learning environment integrates Canvas, a learning management system, and Zoom to create a comprehensive platform with all the necessary electronic materials and resources easily accessible in one place. All classes will be conducted via Zoom with meeting links available right in Canvas, alongside electronic course materials.

Will small-scale group discussions, collaboration, and role-playing activities still take place?
Yes. Using Zoom breakout rooms, classes will regularly break out into smaller groups to incorporate all the group activities that are always a feature of TMP.

Popular TMP classes can get quite large, how will this work in the live remote instruction format?
TMP classes will be limited to just 25-30 students per class, ensuring personalized attention from instructors, opportunities to meet and interact with other participants, and a focused environment for remote instruction.

Will the instructors just be lecturing to participants?
Not at all. Our instructors have tailored their courses in creative and interactive ways, leveraging this unique course format to create engaging learning experiences. Some instructors will use online games and quizzes, others will use breakout rooms for small group collaboration and role-playing activities, and still others will host discussions and interactive exercises.

How will we be able to network with other participants at a remote TMP?
Classes will regularly break out into small groups where students can meet, collaborate, and network with each other. These small break out rooms offer great opportunities to get to know other participants. In addition, virtual social mixer/networking events will be held on Tuesday, March 22, and Thursday, March 24, from 12:45–1:15pm (PT).

Are course materials included in the tuition?
Yes, all course materials and textbooks are included in the tuition and will either be available online or shipped out directly to participants.
You may be eligible for a tax credit for UCLA Extension fees. For details, see Tax Information under General Information on our website at uclaextension.edu.

Selection of Past Participating Organizations:

Activision
Advantech
ASARCO
AT&T
Bird Rides
Blizzard Entertainment
Boeing
Cedars-Sinai Medical Center
Chevron
City Of Hope
City Of Los Angeles
Gannet
Genentech
Geovera Holdings, Inc.
GoGuardian
Google
J2 Global
Jet Propulsion Laboratory
KUKA Robotics Corporation
LADWP
Lawrence Livermore
Legalzoom
Lockheed Martin
Los Alamos National Laboratory
Northrop Grumman
NMI
MAXAR Space Robotics
Phillips 66
Raytheon
Riot Games
Sandia National Laboratories
Sony Online Entertainment
Spacex
Symantec
The Aerospace Company
Treyarch
Ubisoft
UC Davis Health
Visa
Walt Disney
Warner Bros.
Ziprecruiter
I can clearly see how the concepts, when learned and put into practice, would be incredibly powerful and helpful not only in my professional, but also in my personal life.”

Emotional Intelligence
(Summer 2020)