Technical Management Program

WE BUILD THE LEADERS WHO POWER THE FUTURE

March 22-26, 2021
uclaextension.edu/tmp21
VIA REMOTE INSTRUCTION

UCLA Extension
For more than 65 years, UCLA Extension’s Technical Management Program (TMP) has been building leaders for the modern workforce.

Since its inception, TMP has been one of the most invigorating and forward-thinking programs in the world, empowering managers in a variety of technical fields, from engineering, IT, to game development, and beyond.
The course was simply fascinating. I only wish I could take this class longer and learn even more about the brain and how our bodies have evolved to react to external fears and stimuli.”
Get Better Leadership Skills for a Lifetime

The Technical Management Program at UCLA Extension is designed for innovative leaders for the world’s most forward-thinking professions. In just five days, this program transforms managers into dynamic leaders. Discover new ways to solve problems, strategize, and motivate others.

New Managers
Think Like a Leader. Become a Leader.
If you’ve recently been promoted to management, you may find it’s difficult to translate your recent accomplishments into successful leadership. With our TMP program, you’ll discover new ways to solve problems, strategize, and motivate others. You’ll learn the latest leadership techniques from experienced professionals and industry leaders. You’ll also have the opportunity to network with attendees at all levels, from all around the world. Fast-track new managers in five days.

Senior Managers
Upgrade Your Team
Leadership, like technology, is constantly evolving. Give your current managers the latest thinking on management and leadership. Looking to fast-track new managers, alerting them to the pitfalls common to new supervisors? In just five days, our TMP program can get your new managers on the right path, giving them the tools they need to build their own results-driven teams.
Benefits of Participation

UCLA Extension’s week-long intensive program helps managers:

- Gain leadership skills
- Enhance interpersonal skills
- Learn the latest business trends and paradigms
- Obtain a repertoire of methods to solve problems, plan strategies, and motivate colleagues
- Network with attendees from around the world

Highest Quality Experience:

- Our online learning environment integrates Canvas, a course management system, and Zoom to create a comprehensive platform with all the necessary materials and resources easily accessible in one place.
- Our world-class instructors have tailored their courses in creative and engaging ways to take advantage of this unique format.
- Breakout rooms allow smaller groups to dialogue, collaborate, and network.

Additional Reasons to Attend:

- Learn to think innovatively: TMP’s engaging and interactive environment fosters the exchange of ideas and experiences. Gain insights from esteemed instructors and peers from diverse industries.
- Customized training: You select courses that are grounded in intellectually stimulating content relevant to all technical professionals.
- Balanced course material: Courses focus on technical and managerial aspects that improve your personal and organizational performance. Emerging and seasoned managers leave invigorated and inspired, with skills benefiting their workplace.
- Unique format boosts retention: TMP’s unique four-period format, composed of shorter sessions devoted to different topics, leverages the power of “spaced learning.” Studies by Robert Bjork, UCLA Distinguished Professor of Psychology, have shown that spaced learning boosts retention and performance.
Mr. Lam is an excellent instructor. He was trying all the time to include all of us and not to let anyone being passive observer. He was mixing theory and practice (role plays) so that we are not bored with either of them. He participated in our chat room exercises actively and as a guide.”
Customize Your Path to Success

Select one course from each of the four periods below to create your personalized schedule. The information below is a brief synopsis. Review full course and instructor details at uclaextension.edu/TMP21.

PERIOD 1

8-10AM

A1 Strategic Project Design: The Logical Framework Approach to Smooth Planning and Execution
Turn your best ideas into executable projects to reach big goals faster and more efficiently. Develop a ready-to-use action plan for your chosen topic.
Led by Terry D. Schmidt
MBA, PMP, Management Concept Inc.

A2 Managing Young Professionals
An in-depth look into generational diversity to better understand how to create environments in which every generation thrives. Special attention will be given to managing, onboarding, and developing millennial employees.
Led by Chip Espinoza, MA, PhD
Academic Director at Vanguard University

A3 Creating and Sustaining Excellence in the Workplace
According to research, there are actual skills necessary for success in work, health, and relationships. This program reveals the four skills essential for effective leadership.
Led by Robert Maurer, PhD
Science of Excellence

A4 Why Introverts Make Great Leaders
Introverts can make exceptional and powerful leaders and bring tremendous value to the workplace. Learn strategies for introverts to feel more authentic, expressive, and effective in their roles.
Led by Denise Wolfe, PhD
President, Legacy In Action, Inc.

A5 Be the Boss: Move From a Technical Job to a Management Position
Learn to focus your technical strengths into powerful managerial skills in this highly inter-active workshop.
Led by Chris Christensen, MS, MBA
Christensen Associates, Inc.
PERIOD 2

10:20AM - 12:20PM

B1
Continue to Succeed as a Leader
Learn about the leadership pipeline, how to understand your organization and its expectations, and how to find and close your development and performance gaps.
Led by Michael E. Allgeier, MBA

B2
Reinvent Yourself and Thrive
Discover how to unlock your true life purpose and perform at new levels of excellence. Experience this unusual learning adventure—if you dare!
Led by Terry D. Schmidt, MBA, PMP
Management Concept Inc.

B3
Maximizing Your Team's Performance
Master best practices to navigate through the stages of team development to increase productivity, creativity, morale, and performance.
Led by Denise Wolfe, PhD
President, Legacy In Action, Inc.

B4
Essentials of Business for Technical Managers
You don’t need an MBA, just a solid grasp of business principles from this practical course!
Led by Chris Christensen, MS, MBA
Christensen Associates, Inc.

B5
Creating and Sustaining Excellence in the Workplace
According to research, there are actual skills necessary for success in work, health, and relationships. This program reveals the four skills essential for effective leadership.
Led by Robert Maurer, PhD
Science of Excellence
PERIOD 3

C1
People, Power, and Projects: Managing the Human Dynamic
Emphasizing the human element, develop five important leadership dimensions—communication, conflict strategy, negotiation, power, and ethics—and validate them using real workplace scenarios.
Led by Jerry Reed, PMP, MCP
AT&T

C2
Business Case Analysis for Managers and Decision Makers
Learn how to select and rank the best projects for your organization.
Led by Donald S. Remer, PhD, PE
Claremont Consulting Group

C3
High-Impact Communication Techniques for the Technical Professional
Learn skills and methodologies to improve your interactions with colleagues at all levels and add value to your leadership role.
Led by Laura G. Hyde, MEd
Morgan Training Company

C4
Mastering Difficult and Sensitive Situations
Discover how to resolve the many challenges of the modern workplace.
Led by Johanna Hollowich, MSc
Potencium Ltd

C5
Asking the Right Questions
This course will demonstrate how to easily and effectively ask questions to change conversational outcomes.
Led by David Lam, CISSP
Vice President, Citadel Information Group
PERIOD 4

3:40 - 5:40PM

D1
Emotional Intelligence: Leading and Working in a Diverse Workforce
This course presents the critical intersection of Emotional Intelligence and diversity, while gaining insight, skills, and tools to build cohesive and productive workgroups.
Led by Jorge Cherbosque, PhD
Emotional Intelligence and Diversity Institute

D2
Adapt and Win!
How to Manage Change Successfully
Learn tips and tools to help you quickly adapt to changing circumstances and excel in unpredictable, competitive environments.
Led by Jerry Reed, PMP, MCP, CSM
President, PMplicityy

D3
Building High Performance Teams:
Strategies and Skills for Success
Get the tools to overcome barriers of distance, culture, and time to achieve outstanding results.
Led by Johanna Hollowich, MSc
Potencium Ltd.

D4
Cost and Schedule Estimation for
Project Managers and Decision Makers
Money matters! Learn to produce accurate cost estimates.
Led by Donald S. Remer, PhD, PE
Claremont Consulting Group

D5
The Power of Proactive Persuasion:
How to “Sell” Your Ideas, Projects,
Capabilities, and Products
Learn a systematic approach for communicating and “selling” your ideas, projects, capabilities, and products.
Led by Laura G. Hyde, MEd
Morgan Training Company

D6
Card Games for Soft Skills
In this course you’ll practice fun, repeatable activities that help improve “hard-to-train” skill sets.
Led by Colt McAnlis
Senior Staff Developer Advocate, Google
Excellent, excellent course! I now know that there is so much more to learn about the subject that could benefit me in my technical field.”

**Essentials of Business for Technical Managers (Summer 2020)**
General Information & Registration

Virtual Orientation
Wednesday, March 17
10AM-12PM

Daily Classes
Monday-Friday, March 22-26
8AM-5:40PM

Virtual Social Mixer
Thursday, March 25
6-8PM

Program Registration Number
Reg# 376235
Technical Management Program

Program Fee
Fee of $4,995 is due by March 12, 2021, and includes course materials. We regret that fees cannot be prorated for less than full participation.

Payment Options
Credit card, check, or purchase order.

Refund/Cancellation Policy
The refund/cancellation policy includes a nonrefundable $30 processing fee. The final refund date will be March 22, 2021.

Continuing Education Units (CEU)
You are awarded 4.0 CEU upon program completion (one CEU represents 10 instructional hours of satisfactory participation in an organized, noncredit continuing education program).

Registered Education Provider
UCLA Extension is a Project Management Institute Registered Education Provider (R.E.P.) and is approved by PMI® to issue professional development units (PDUs)
PMI®, PMI Registered Education Provider®, R.E.P.® and logo, PMBOK® Guide, Project Management Professional®, PMP®, CAPM®, The PMI Talent Triangle® and logo are registered trademarks of the Project Management Institute, Inc.
Frequently Asked Questions

How will remote classes be conducted?
Our remote learning environment integrates Canvas and Zoom to create a comprehensive platform with all the necessary electronic materials and resources easily accessible in one place. All classes will be conducted via Zoom with meeting links available right in Canvas, alongside electronic course materials.

Will small-scale group discussions, collaboration, and role-playing activities still take place?
Yes. Using Zoom breakout rooms, classes will regularly break out into smaller groups to incorporate all the group activities that are always a feature of TMP.

Popular TMP classes can get quite large, how will this work in the live remote instruction format?
TMP classes will be limited to just 20 students per class, ensuring personalized attention from instructors, opportunities to meet and interact with other participants, and a focused environment for remote instruction.

Will the instructors just be lecturing to participants?
Not at all. Our instructors have tailored their courses in creative and interactive ways, leveraging this unique course format to create engaging learning experiences. Some instructors will use online games and quizzes, others will use breakout rooms for small group collaboration and role-playing activities, and still others will host discussions and interactive exercises.

How will we be able to network with other participants at a remote TMP?
 Classes will regularly break out into small groups where students can meet, collaborate, and network with each other. These small break out rooms offer great opportunities to get to know other participants. Furthermore, the Thursday night TMP social mixer will still be offered.

Are course materials included in the tuition?
Yes, all course materials and textbooks are included in the tuition and will either be available online or shipped out directly to participants.
Tax Credit

You may be eligible for a tax credit for UCLA Extension fees. For details, see Tax Information under General Information on our website at uclaextension.edu.

Selection of Past Participating Organizations:

- Activision
- Advantech
- AT&T
- Bird Rides
- Blizzard Entertainment
- Boeing
- Cedars-Sinai Medical Center
- Chevron
- City Of Hope
- City Of Los Angeles
- Genentech
- Geovera Holdings, Inc.
- Google
- J2 Global
- Jet Propulsion Laboratory
- LADWP
- Lawrence Livermore
- Legalzoom
- Lockheed Martin
- Los Alamos National Laboratory
- Northrop Grumman
- Phillips 66
- Raytheon
- Raytheon
- Riot Games
- Sandia National Laboratories
- Sony Online Entertainment
- SpaceX
- Symantec
- The Aerospace Company
- Treyarch
- Ubisoft
- UC Davis Health
- Visa
- Walt Disney
- Warner Bros.
- Ziprecruiter
I can clearly see how the concepts, when learned and put into practice, would be incredibly powerful and helpful not only in my professional, but also in my personal life.”

Emotional Intelligence
(Summer 2020)